




Sharp Communication, Inc.
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CERTIFICATION OF CPNI FILING FEBRUARY 6, 2012

I have personal knowledge that Sharp Communication, Inc. has established operating procedures that are adequate to ensure compliance with rules governing use of CPNI. Attached is a statement showing how we maintain compliance.

There was no evidence of data brokers in the past year, and have received no complaints concerning the unauthorized release of CPNI.



Thomas A. Sharp, III
CEO
Sharp Communication, Inc.



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CPNI OPERATING PROCEDURES

Sharp Communication, Inc. is a private one-way paging carrier located in Huntsville, Alabama, offering paging service to local customers.

- No information regarding our customers is sold or given to any third parties for any purpose, unless lawfully subpoenaed for legal reasons.
- Customer pager phone bills make reference only to customer pager phone number and charges for services.
- There is no record made or maintained of time, date, duration or originating number of calls made to a customer pager.
- The paging system only notes the number of times a pager receives a call and is reset on a monthly basis.
- Telephone Initiated Account Access Authentication: Customers inquiring about or changing personal account information (address/phone number) will be contacted at the current phone number(s) of record prior to instituting the change.
- Retail Location Account Access: Customers inquiring about or changing personal account information (address/phone number) will be required to show a government issued photo ID matching the name on the account
- When such changes are made, a Sharp Communication initiated voice mail will be sent to the pager number of record advising them that changes were made to their account.
- The paging customer database is password protected behind a firewall.